## Student Complaint/Grievance Procedure Distance Education Programs

All students both reidential or via distancedecation are encouraged to follow the
institutions Student Complaint/Grie <b>na</b> e process. Information on procedures for student
complaints can be lo <b>ta</b> d within the campus catalog and can becassed on elth5:0)T(e:(timʒ))T <i>i</i> n (ccuden
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Lincoln College of Technologyrpaipates in SARA which is aluntary State Autorization Reciprocity Agreement among member states which establishes national standards for interstate offerings of postsecondary distate education courses and programs.

DistanceEducation students residing in other teta may contact the Indiana Commission for Higher Education concerning complainftee having completed the institution's student complaint process. Contact information for the Indiana Commission for Higher Education may be found below or by accessing theate SARA Website.

INDIANA COMMISSION HIGHER EDUCATION/INDIANA BOARD FOR PRORIETARY EDUCATION 101 WEST OHIO SERT SUITE 300 INDIANAPOLISM 46204-4206 (317)232-1033